LEGAL AGREEMENT

ONEOVA TERMS OF SERVICE

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Effective Date: October 25, 2026
Contracting Entity: THE CROWNED COLLECTIVE PRESSE (operating Oneova, "we", "us", or "our")
Official Legal & Support Contacts: `thecrownedcollectivepress@gmail.com`
Web Portal: `https://oneova.app/terms`

Executive Summary ("In Short"):
Welcome to **Oneova**—operated by **THE CROWNED COLLECTIVE PRESSE**—the social video, messaging, live broadcast, AI creative studio, and social commerce platform built with Africa-first accessibility and global trust standards.
1. **You own 100% of your original content.** You only grant Oneova the operational license required to host, optimize, and stream what you choose to share.
2. **We never sell your personal data**, and private chats or unpublished Studio drafts are never used to train public AI models.
3. **Fair, transparent rules:** Every moderation decision explains which rule applied and gives you a human appeal right.
4. **Your local legal rights stay protected:** Nothing in these Terms overrides mandatory consumer or data-protection rights under the laws of your country of residence.

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1. Contractual Relationship and Acceptance

1.1 Binding Agreement. These Terms of Service ("Terms") form a legally binding contract between you and THE CROWNED COLLECTIVE PRESSE (operating Oneova) governing your access to and use of the Oneova mobile, desktop, and web applications, including Reels, Stories, Chat & Calls, 4K Live Broadcasts & Creator Rooms, Oneova Studio & Looks Engine, AI Lab & Ova Assistant, Oneova Wallet & Coins, Oneova Biz Marketplace, and related websites and APIs (collectively, the "Services").

1.2 Incorporated Policies. By creating an account or using the Services, you also agree to comply with our:

- **Privacy Policy** (`https://oneova.app/privacy`);
- **Community Guidelines** (`https://oneova.app/guidelines`);
- **Child & Teen Safety Policy** (`https://oneova.app/child-safety`); and
- **Biz Marketplace & Creator Monetization Policy** (`https://oneova.app/biz-policy`), where you buy, sell, tip, or monetize on Oneova.

1.3 Organization and Business Accounts. If you open or operate an account on behalf of a company, merchant, record label, agency, cooperative, non-profit, or public institution, you represent and

warrant that you have legal authority to bind that entity, and "you" includes both you and that entity.

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2. Eligibility and Age-Tier Rules

In Short: You must be at least **13** to use Oneova (or older if your country's law requires), and **18+** to go Live, use Wallet/Coins, or sell on Biz.

2.1 Minimum Age. You must be at least 13 years of age to create an account or use the Services. Where the law of your country of residence sets a higher minimum age to consent to digital services without parental authorization (such as 16 or 18 under specific national laws), you may only use Oneova if you meet that age or have verifiable consent from your parent or legal guardian.

2.2 Adult-Only (18+) Commercial & Live Features. You must be at least 18 years old (and have full legal capacity in your jurisdiction) to:

- Host a Live broadcast, join a monetized PK Battle, or receive virtual Gifts;
- Purchase, hold, convert, or withdraw Oneova Coins or Creator Earnings;
- Open a Biz seller storefront, publish paid `.oneovapack` digital assets, or purchase paid advertising.

2.3 Disqualified Users. You may not use Oneova if: (a) you are a convicted sex offender or have ever been banned for child sexual exploitation; (b) we previously terminated your account for fraud or severe safety violations (unless reinstated via formal appeal); or (c) applicable sanctions or trade laws prohibit us from providing Services to you.

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3. Account Registration, Security & SIM-Recycle Safeguards

In Short: Keep your login and PIN secret. Because mobile networks across Africa frequently reassign inactive phone numbers, bind a backup email/passkey and App PIN so a recycled SIM can never access your account.

3.1 Account Accuracy. You must provide truthful registration information and maintain only accounts for which you have legitimate use. Impersonation and automated bot sign-ups are prohibited.

3.2 Credential Confidentiality. You are responsible for safeguarding your password, passkeys, Two-Factor Authentication (2FA) codes, and Oneova App PIN. Oneova personnel will never ask for your password, SMS OTP, or mobile-money PIN. Notify `thecrownedcollectivepress@gmail.com` immediately if you suspect unauthorized access.

3.3 Mobile Number Recycling & SIM-Swap Protection. Across many African and emerging telecom markets, mobile network operators deactivate and reassign unused SIM numbers after 90 to 180 days. To protect your account, private chats, and Wallet:

- You agree to update your phone number promptly in Me → Settings → Profile if you change SIM cards or lose access to your line;

- We strongly recommend enabling **App PIN / Biometric Lock**, **Passkeys**, and a **Recovery Email** in **Me → Settings → Privacy & Security**;
- Oneova reserves the right to require step-up identity verification (and block access to historical private messages or Wallet balances) whenever we detect a SIM-swap anomaly or reassigned phone number.

3.4 No Account Sale or Transfer. You may not sell, lease, pledge, or transfer your username, verification badge, or account without Oneova's prior written consent.

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4. Creator Content Ownership and License

> **In Short:** What you create stays **100% yours**. You only give Oneova a revocable license to store, compress for smooth playback, and display your content to the audience you choose.

4.1 100% Creator Ownership. As between you and Oneova, **you retain full ownership and intellectual property rights** in all original videos, Reels, Stories, audio recordings, music masters, photographs, custom Studio color grades/Looks, captions, and text you submit to the Services ("**User Content**").

4.2 Respect for Cultural & Creative Heritage. Original African and global music, vocal performances, spoken word, choreography, fashion, visual art, and traditional cultural expressions remain the property of their respective creators and rights-holders.

4.3 Limited Operational License to Oneova. By posting or publishing User Content on Oneova, you grant Oneova a **worldwide, non-exclusive, royalty-free, transferable, sub-licensable (solely to infrastructure/CDN/streaming providers needed to operate the Services), and revocable** license to host, cache, transcode (including adaptive low-bitrate streams for 2G/3G/4G networks), reproduce, display, stream, and distribute your User Content **strictly in accordance with the privacy, audience, download, and Remix permissions you select**.

4.4 Audience & Remix Permissions.

- If you publish a post as **Public** with **Remix** enabled, other Oneova users may create in-app Remixes, Duets, or reaction clips linked to your attribution handle while your post remains public.
- You may switch Remix or Download permissions off at any time in post settings.
- **Unpublished Studio Drafts, Private Stories, and Private Chat Messages** are strictly confidential to you and your chosen recipients; Oneova never distributes them publicly or uses them in advertising.

4.5 Termination of License Upon Deletion. When you delete User Content or delete your account, the public display license terminates immediately, and copies are purged from active production servers within **30 days** (and from encrypted disaster-recovery backups within **90 days**), except where: (a) another user created a permitted in-app Remix prior to deletion (which you may separately request removed on safety/IP grounds), or (b) retention in an isolated legal vault is required by law, tax rules, or an active safety/fraud investigation.

4.6 Your Content Warranties & Commercial Disclosure. You represent that you own or hold all necessary rights, music licenses, and personal consents for your User Content, and that any paid sponsorship, endorsement, or brand partnership clearly displays `#ad`, `#sponsored`, or Oneova's

Paid Partnership toggle in compliance with applicable advertising laws (including Nigeria ARCON rules, Kenya/South Africa consumer standards, UK ASA, and US FTC guidelines).

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5. Universal Multi-Platform Publishing

When you connect external social accounts (such as TikTok, YouTube Shorts, Instagram, or Meta) via OAuth in Oneova Social Hub for 1-tap cross-publishing:

1. Oneova transmits only the exported media, captions, and metadata that you explicitly instruct us to publish;
2. Connected platforms govern content once published on their networks under their respective terms and privacy policies; and
3. You may revoke third-party publishing tokens at any time in Me → Settings → Social Accounts or within the external platform's security settings.

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6. Oneova Studio, AI Lab & Ova Assistant

In Short: You can use your AI Lab and Studio creations commercially, we never train AI on your private chats or drafts, and realistic AI media of real-looking people or events must stay labeled.

6.1 Ownership of Studio & AI Outputs. Subject to applicable law and third-party rights in any input media you provide, Oneova assigns to you any rights we might hold in creative outputs you generate using Studio, AI Color Grader, AI Lab, or Ova Assistant.

6.2 Strict AI Privacy Boundary. Oneova does not use your private Chat messages, voice/video calls, KYC identity documents, or unpublished Studio drafts to train foundation or public generative AI models.

6.3 Mandatory Synthetic Media Transparency. Any AI-generated or materially manipulated realistic audio, image, or video depicting realistic people, public figures, or real-world events must retain Oneova's AI-Generated visual label and embedded provenance metadata. Using AI tools to generate non-consensual sexual content, child exploitation, financial fraud, identity theft, or election disinformation is strictly prohibited.

6.4 No Professional Advice. Outputs from Ova Assistant and AI tools are provided for creative and informational assistance only and do not constitute medical, legal, financial, or emergency advice.

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7. Oneova Wallet, Coins, Live Gifts & Creator Payouts

In Short: Payments and payouts operate through licensed mobile-money, card, and bank partners, with clear local-currency pricing and zero hidden fees.

7.1 Licensed Payment Partners. Payment collection and creator disbursements operate through regulated payment service providers (including central-bank-licensed mobile-money rails such as M-Pesa, MTN MoMo, Airtel Money, Orange Money, Wave, Flutterwave, Stripe, Apple In-App Purchase, and Google Play Billing where platform rules mandate). **THE CROWNED COLLECTIVE PRESSE (operating Oneova) is a technology platform, not a bank or deposit-taking institution**, and Wallet/Creator balances do not earn interest.

7.2 Oneova Coins.

- **Coins** are closed-loop virtual tokens usable solely inside Oneova to send virtual Live/Creator Gifts or unlock eligible digital items.
- Coins are **not** legal tender, electronic money, securities, or cryptocurrency, have no cash value outside Oneova, and may not be sold or traded off-platform.
- Full local-currency price, applicable VAT/digital service taxes, and Coin quantity are displayed before checkout confirmation.
- Completed Coin purchases are non-refundable except where mandatory local consumer law, app-store refund rules, or verified unauthorized/duplicate mobile-money debits require a refund.

7.3 Creator Earnings & Payout KYC. Eligible 18+ creators earn **Creator Balance** from valid virtual Gifts, Look Pack sales, and monetization programs under the revenue-share schedule displayed in Creator Studio. Payouts to mobile money or bank accounts require completion of **Know Your Customer (KYC)**, tax, and sanctions/AML checks required by financial regulations.

7.4 Anti-Fraud & Chargebacks. Wash-gifting, stolen cards, SIM-swap fraud, chargeback abuse, or money laundering will result in reversal of fraudulent credits, payout holds, account termination, and statutory reporting. **Legitimate, verified creator balances unrelated to fraud are never arbitrarily forfeited.**

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8. Oneova Biz Marketplace

In Short: Biz connects buyers directly with verified entrepreneurs and creators. Sellers must price honestly in local currency, deliver genuine goods, and honor statutory consumer rights.

8.1 Marketplace Role. Unless a product explicitly lists "THE CROWNED COLLECTIVE PRESSE" or "Oneova" as the seller of record, **Biz Sellers** are independent merchants, and the contract of sale is directly between the Buyer and the Biz Seller.

8.2 Biz Seller Obligations. Every Biz Seller warrants that they will: (a) list only genuine, lawful goods or authorized `.oneovapack` digital packs they have the right to sell; (b) display the complete local-currency price, delivery charges, and dispatch timeline upfront; (c) fulfill orders accurately; and (d) honor statutory cancellation, return, repair, and refund rights under applicable consumer protection statutes (including Kenya's Consumer Protection Act, Nigeria's FCCPA, South Africa's CPA, UK/EU consumer laws, and equivalents).

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9. Intellectual Property Protection & Copyright Takedowns

9.1 Reporting Infringement. Rights-holders may report suspected copyright, trademark, or counterfeit infringement in-app (··· → Report → Intellectual Property) or by emailing our Designated IP Agent at `thecrownedcollectivepress@gmail.com` with: (a) identification of the protected work, (b) the exact Oneova URL or post ID, (c) contact details, (d) a good-faith statement of unauthorized use, and (e) a statement under penalty of perjury that the notice is accurate and authorized.

9.2 Counter-Notices & Repeat Infringers. Creators whose content is removed in error or under fair dealing/fair use may submit a counter-notice via the in-app Appeal flow or `thecrownedcollectivepress@gmail.com`. Accounts engaging in repeat infringement are terminated.

9.3 Protection of Oneova IP. The Oneova name, logos, UI design system, proprietary GLSL Look shaders, `.oneovapack` specifications, recommendation algorithms, and software code are owned exclusively by THE CROWNED COLLECTIVE PRESSE. Automated scraping, reverse engineering, unauthorized API access, or framing of the Services is prohibited.

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10. Content Moderation, Enforcement & Appeals

10.1 Transparent Enforcement. We enforce our **Community Guidelines** through automated safety classifiers and trained human moderators (including specialists fluent in major African and global languages).

10.2 Statement of Reasons & Human Appeal. Whenever we remove content, issue a strike, restrict monetization, or suspend an account, we notify you of the specific rule violated (unless prohibited by law or an active CSAM/severe-crime investigation) and provide a free in-app Appeal reviewed by a human reviewer who did not make the initial decision.

10.3 Voluntary Termination by You. You may stop using Oneova and permanently delete your account at any time via Me → Settings → Privacy & Security → Delete Account or `https://oneova.app/deletion`.

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11. Updates to Services and Terms

We continually enhance Oneova—including low-data compression, security hardening, and Studio features. For material changes to these Terms, we provide at least 14 days' advance notice in-app or by email/SMS (30 days' notice for changes to Creator payout rates or Wallet fee schedules), except when immediate updates are legally mandated or required to stop an active security or safety threat.

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12. Warranties, Disclaimers & Statutory Consumer Rights

12.1 Non-Waivable Local Consumer Rights. If you are a consumer residing in Kenya, Nigeria, South Africa, Tanzania, Uganda, Rwanda, Ghana, Egypt, the European Economic Area, the United Kingdom, or any jurisdiction granting non-waivable statutory consumer or data rights, nothing in these Terms excludes, restricts, or modifies those statutory rights.

12.2 Service Standard. We provide the Services with reasonable commercial skill and care. Subject to Section 12.1, Oneova does not guarantee uninterrupted availability (particularly during external telecom, subsea cable, power, or mobile-money network outages) and does not endorse the accuracy or safety of third-party User Content or Biz listings.

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13. Limitation of Liability

To the maximum extent permitted by applicable law:

1. THE CROWNED COLLECTIVE PRESSE and its officers, directors, employees, and affiliates shall not be liable for indirect, incidental, special, consequential, or punitive damages, or loss of speculative profits; and
2. Our aggregate liability for all claims arising out of or relating to the Services in any 12-month period shall not exceed the greater of **USD $100** (or equivalent in your local currency) or **100% of the fees you paid to Oneova in the 12 months preceding the claim**.
3. **Carve-Outs:** Nothing in these Terms limits Oneova's liability for fraud, fraudulent misrepresentation, gross negligence, willful misconduct, death or personal injury caused by negligence, or wrongful loss of verified legitimate Creator/Wallet funds held in settlement due to our breach.

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14. Indemnification (Commercial & Business Users Only)

If you use Oneova as a **Business Account, Biz Seller, Advertiser, or Commercial Entity**, you agree to indemnify and hold harmless THE CROWNED COLLECTIVE PRESSE against third-party claims, regulatory fines, and reasonable legal costs arising from your breach of these Terms, your commercial products/ads, or your infringement of third-party intellectual property rights. *(This clause does not apply to individual non-commercial consumers where prohibited by consumer law.)*

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15. Friendly Dispute Resolution, Governing Law & Venue

15.1 Mandatory 30-Day Friendly Resolution Step. Most concerns can be resolved quickly and free of charge. Before initiating litigation or arbitration, you agree to send a brief written description of the issue and your `@username` to **`thecrownedcollectivepresse@gmail.com`**. Both parties will work in good faith to resolve the matter within **30 days**.

15.2 Consumer Protections & Forum.

- **Individual Consumers:** Where mandatory laws of your country of residence entitle you to bring claims under local consumer or data-protection laws before your national courts, small-claims tribunals, or statutory consumer/data authorities, **you retain that full right**.
- **Commercial Disputes & Default Governing Law:** Subject to mandatory local consumer rights above, these Terms are governed by the laws of the **State of Delaware, United States** (without regard to conflict-of-law rules), with commercial disputes eligible for expedited confidential mediation or arbitration through a mutually convenient internationally recognized center (including

the **Nairobi Centre for International Arbitration (NCIA)**, **Kigali International Arbitration Centre (KIAC)**, **Lagos Court of Arbitration (LCA)**, or **ICC/AAA**).

15.3 Severability & Entire Agreement. If any provision of these Terms is held invalid or unenforceable in a particular jurisdiction, the remaining provisions remain in full force and effect. Failure to enforce a provision is not a waiver.

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Official Trust & Legal Office: thecrownedcollectivepress@gmail.com